International Patient Guide

FOSUN HOSPITAL
Foshan

FOSUN HOSPITAL
Foshan

Welcome to Foshan -
A Warm Stay for You & Your Family



This guide is written in English and designed to be culturally inclusive and easy to understand for all visitors.

Key sections of this Guide:

- Internet
- Hotel
- Payments
- Transportation
- Translation Tools
- Food & Restaurants
- Shopping
- Local Tourism

Patient Journey

Pre-Visit

Patient Profiling
Submit your medical records and reports to build your health profile.

Online Consultation
Meet specialists online to review your condition and next steps.

Treatment Plan
Get a customized treatment plan designed based on your diagnosis.

Appointments
Enjoy fast-track priority scheduling with our expert team.

Visa & Travel Arrangements
Obtain a medical invitation letter and travel support.

Arrive at Hospital

Treatment
Receive personalized treatment solutions designed based on your condition.

Exclusive Care
Receive attentive medical care along with concierge-level support.

Health Plan
Get post-treatment recovery guidance and health planning.

Follow-Up Assistance
Access ongoing remote consultations after returning home.

Satisfaction
Your feedback drives our continuous service improvement.

Post-Visit

FOSUN HOSPITAL
Foshan

Pre-Arrival Checklist

Make sure you have these ready before coming to China:

Internet: International Roaming OR Local SIM Card, need VPN to access to Apps like Whatsapp.

Messaging: WeChat (for communication and payments).

WeChat Pay & Alipay linked to your bank account.

Cash: If not using e-payments, bring enough Chinese RMB cash.

Transportation: Didi Ride-Hailing App.

Translation: Google Translate.

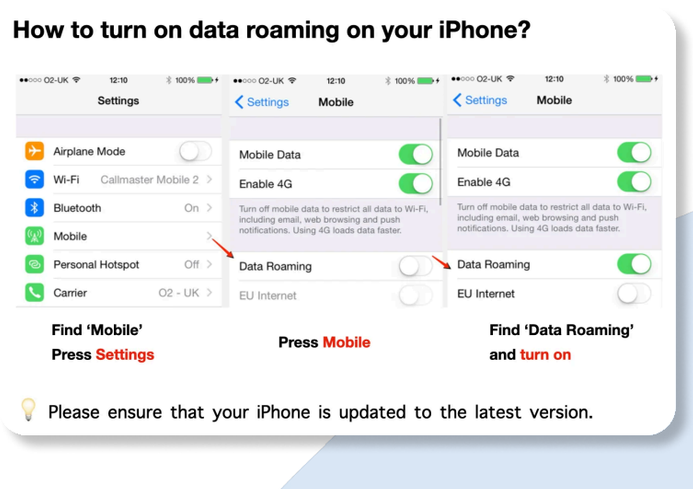


Recommendation: Download and set up all apps before your flight to avoid connectivity issues upon arrival.

Internet in China

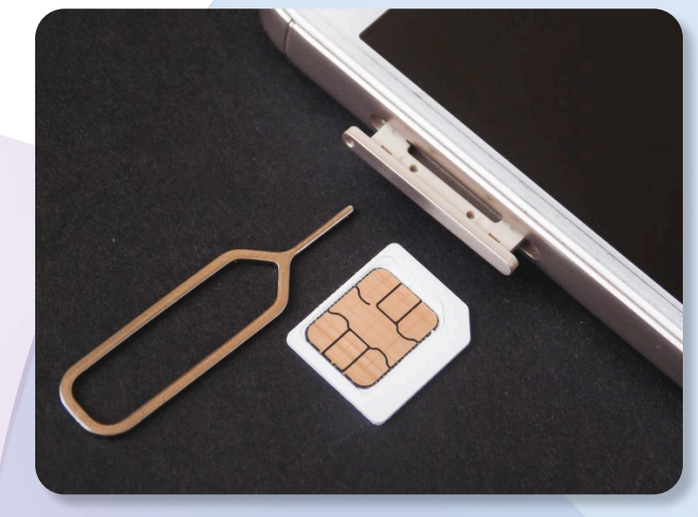
Active International Roaming

1. Contact your mobile carrier before arrival.
2. Ensure your plan includes data coverage in China.
3. Check roaming rates to avoid unexpected charges.



Buy a Local SIM Card

1. At the airport: e.g. 180 RMB package card (data + calls).
2. In the city: Visit offical telecom stores (China Mobile, China Unicom, China Telecom) - Bring passport.
3. Prices vary: Please confirm at purchase location.

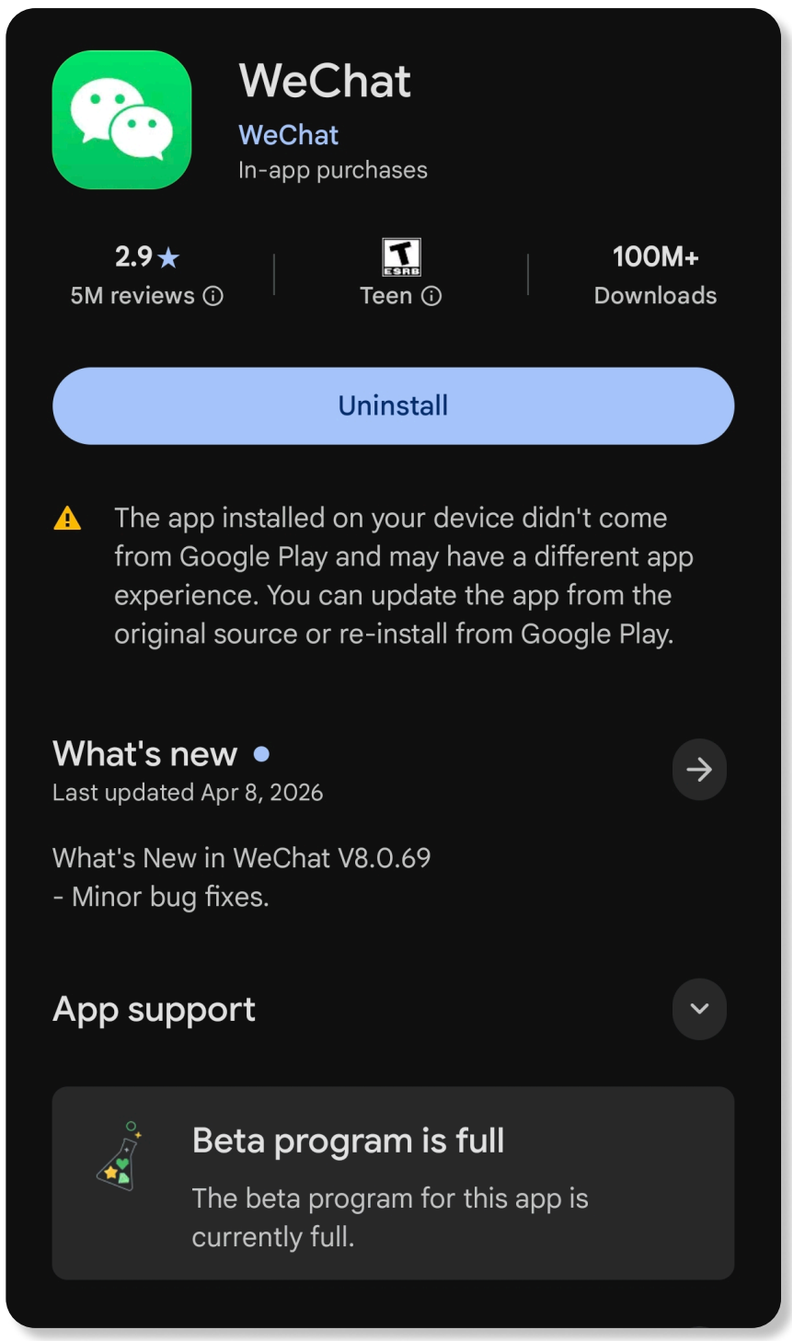


FOSUN HOSPITAL
Foshan

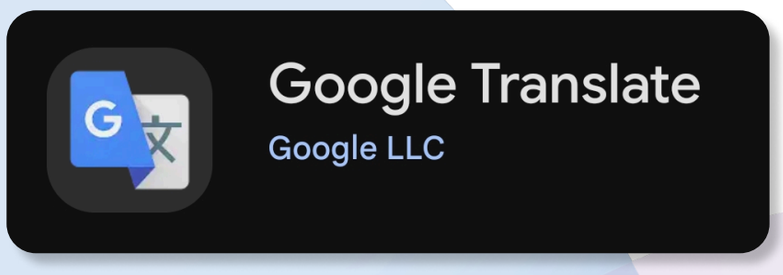
Preparation For Visiting China

WeChat: For Contact and Paying in China

1. Download WeChat - Sign up with your number (make sure roaming SMS is active).
2. In WeChat - Me > Services > Wallet > Cards > Add Card.
3. Enter any VISA / Mastercard / JCB in your own name - Passport details - SMS OTP.
4. Complete Real-Name Verification (scan passport photo page).
5. Done! You can now make payments of up to USD 5,000 per transaction for clinics, restaurants, taxis, Didi, etc.



Google Translate: For translation



1. Translation with typing or speaking.
2. After download the installation package can translate offline.

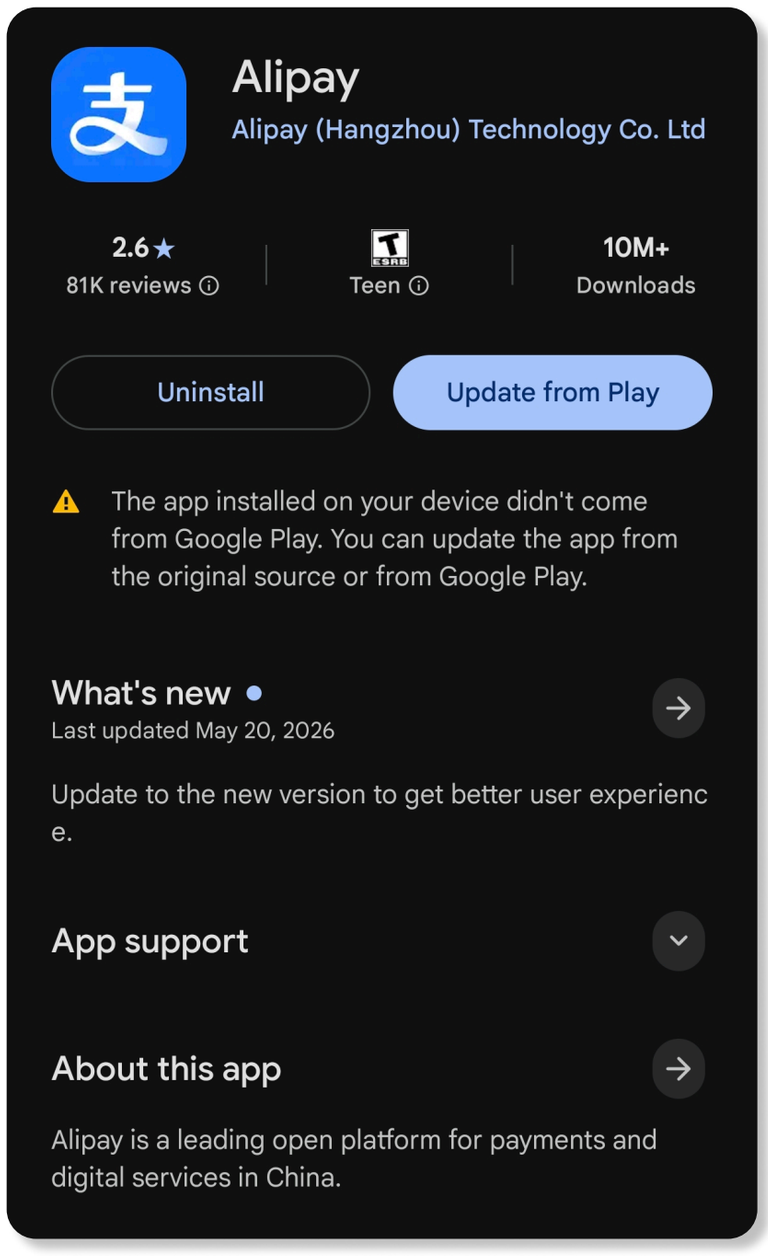
FOSUN HOSPITAL
Foshan

Preparation For Visiting China

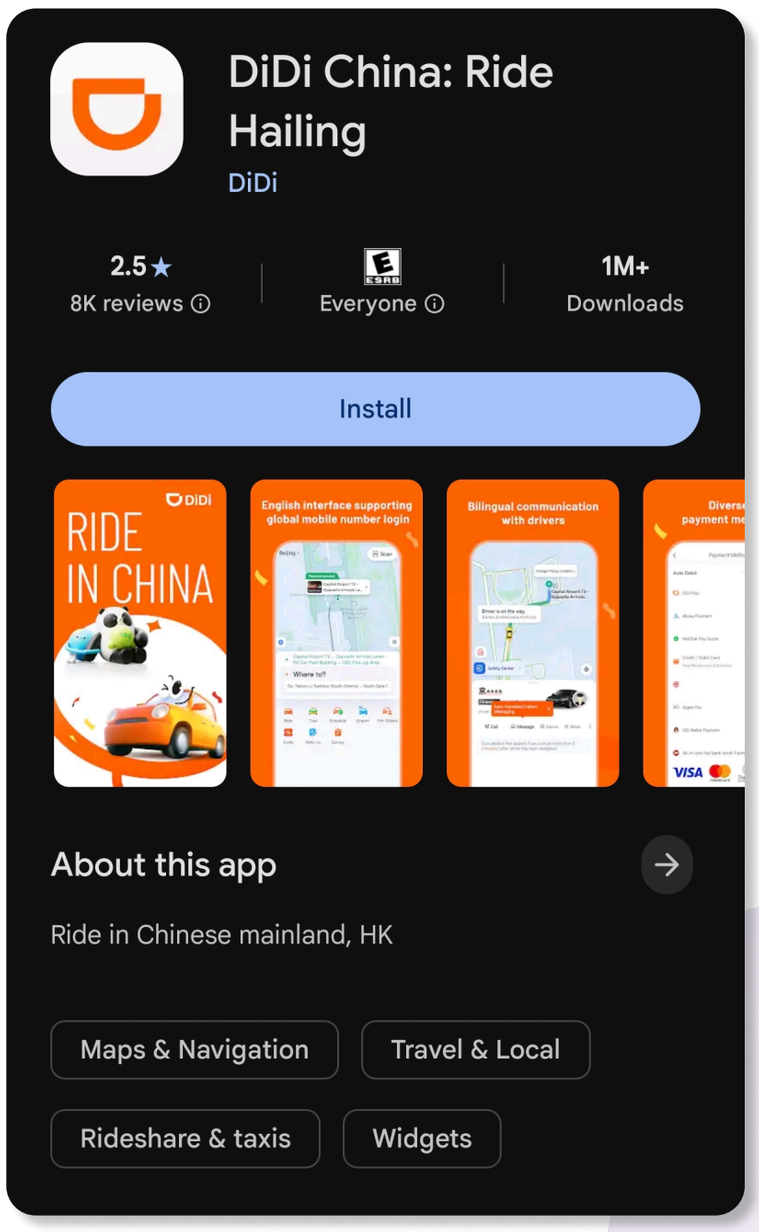
Alipay: For Paying in China

Registering Alipay / TourPass (backup)

1. Download Alipay - “International Version”
2. Tap Me > TourPass - Add foreign bank card - Upload passport.
3. A prepaid CNY wallet is created; minimum load CNY 100.



Didi: For Hailing Ride



1. Didi Global App (English) accepts WeChat Pay / Alipay.
2. Order different car and accepted paying online.
3. See the whole route before or during the ride.

FOSUN HOSPITAL
Foshan

FIMC Ward Environment



1. Deluxe Modern Suite with good privacy
2. Comfortable and Relaxing Atmosphere
3. English speaking nurses & service personnel
4. Private Kitchen & Laundry Service

*Generally, a patient may be accompanied by only one family member;
special circumstances must be explained to the head nurse.

FOSUN HOSPITAL
Foshan

FIMC Kitchen & Laundry Service



1. Public Kitchen equipped with Fridge, Induction Cooker & Microwave Oven
2. Laundry Room equipped with Washing Machine, Dryer & Iron

FOSUN HOSPITAL
Foshan

Oncology Ward Environment



1. Cozy Family Suite in Cantonese style
2. Comfortable and Relaxing Atmosphere
3. English speaking nurses & service personnel

*Generally, a patient may be accompanied by only one family member;
special circumstances must be explained to the head nurse.

FOSUN HOSPITAL
Foshan

International Patient Service

- Patient journey
- Offering invitation letter
- Assist in accommodation and flight booking
- One-time airport pick-up & drop-off service
- Nursing service
- Healthcare service
- Multiple payment methods



- Exclusive full-process assistance & translation
- The operation doctor can be appointed
- Dedicated service group during medical treatment
- Priority examination & results
- Exclusive waiting area & consulting room
- Special prayer rooms set up in outpatient & inpatient areas
- 1 VIP parking space & dedicated consultation area on the day of the visit

FOSUN HOSPITAL
Foshan

Pick-up & Drop-off Service

What you Need to Prepare:

Name &
Contact Details

Flight
Infomation

Number
of Luggage

Companion(s)

An experienced full-time driver will always be there, at your service.

Deposit Payment Info

1. **Account Holder:** Foshan Fosun Chancheng Hospital Co., Ltd.
2. **Account No:** 104008516010002764
3. **Swift Code:** GDBKCN22
4. **Bank Name:** China Guangfa Bank
5. **Bank Address:** 1st Floor, Yongfeng Building, No. 12, Tongji West Road, Chancheng District, Foshan City
6. **Branch Name:** Foshan Yongfeng Branch
7. **Bank Service:** +86 0757 8271 2547

*Currently, overseas insurance policies do not support direct payment;
in the vast majority of cases, you must pay out-of-pocket first and then file a claim for reimbursement.

FOSUN HOSPITAL
Foshan

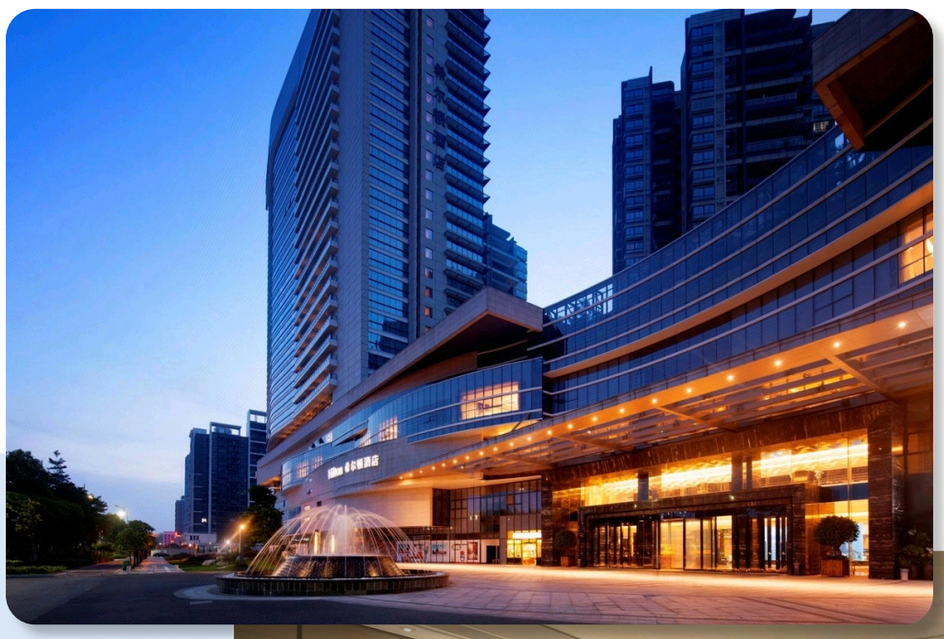
Hotel Recommendation

Orange Hotel 桔子酒店





- 3 Minute walk from Hospital
- Comfortable, Clean, Affordable
- Room rate around ¥ 260-300





Hilton Hotel 希尔顿酒店

- 15 Minute drive from Hospital
- Five-Star Hotel
- Room rate around ¥ 600

FOSUN HOSPITAL
Foshan

Restaurant Recommendations

Halal Restaurant





Name: 清真穆斯林餐厅 (Muslim Restaurant)

- 15 mins by car
- Service hours: 10:00 - 22:00
- Average expense per person: ¥ 65





Middle Eastern Food

Name: Sawa 中东餐厅 (Middle Eastern)

- 7 mins by car
- Service hours: 11:30 - 21:30
- Average expense per person: ¥ 93



Chinese Halal Food

Name: 中发源西北味道 (Wangfujing Branch)

- 8 mins by car
- Service hours: 10:00 - 14:00, 17:00 - 22:00
- Average expense per person: ¥ 93

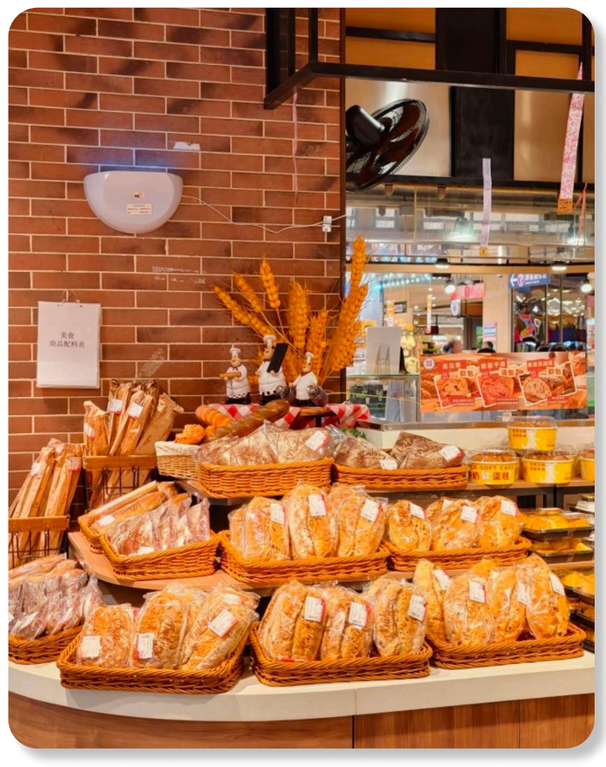


FOSUN HOSPITAL
Foshan

Supermarket Recommendations

AEON（DNA Mall branch)

- Address：B1 Floor, DNA Shopping Mall, Intersection of Fenjiang South Road and Kuiqi Road, Chancheng District, Foshan
- Time：09:00-22:00
- 10 minutes by car





Walmart Jihua park Branch

- Address： No.12 Jihua 5th Road, Chancheng District, Foshan
- Time：08:00-22:00
- 15 mins by car from the hospital

AEON（Wangfujing Ziwei Port branch)

- Address：No.70 Jihua 4th Road, Chancheng District, Foshan
- Time：10:00-22:00
- 15 mins by car from the hospital



FOSUN HOSPITAL
Foshan

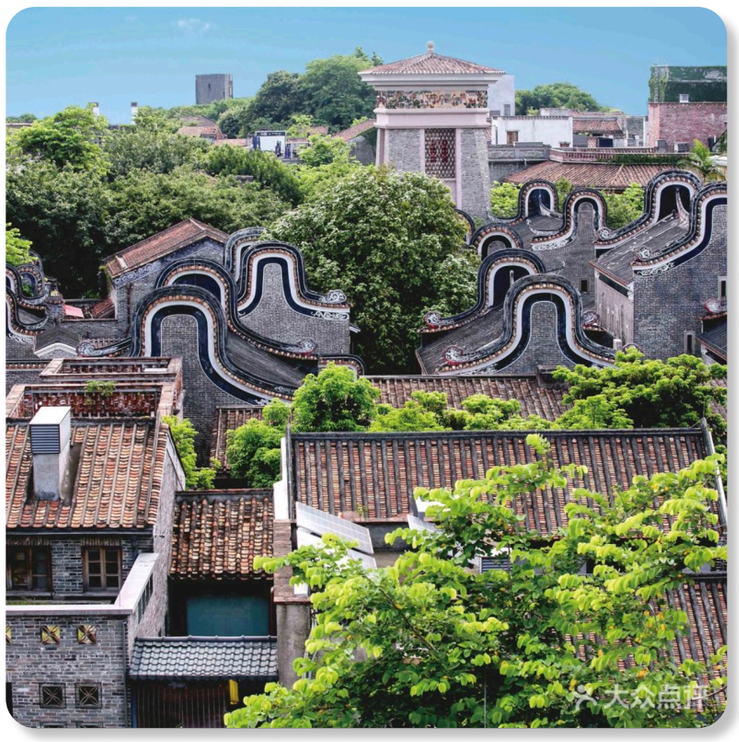
Shopping Mall Recommendations

Foshan DNA Mall



Situated at the intersection of Kuiqi Road and Fenjiang South Road in Chancheng District, this is a dual metro-connected shopping center with an area of 100,000 square meters. It brings together international fast-fashion brands, anchor stores like AEON Supermarket and MELAND Children's Paradise, and integrates shopping dining, and entertainment.

Distance: 4km / 2 metro station away (about 10 mins)



Foshan Lingnan Tiandi

Located in the heart of Zumiao Donghuali, Chancheng District, this is an Open-air commercial district. It preserves 22 cultural relic protection units, showcasing district Lingnan architectural features such as wok-ear roof houses and arcade snacks, trendy shops, and cultural experience activities, making it a landmark for cultural-commerce-tourisum intergration.

Distance: 5km / 5 metro station away (about 20 mins)

Foshan Wangfujing Ziwei Port

Located at the intersection of Jihua 4th Road and Foshan Avenue in Chancheng District, this is Wangfujing's flagship project in Guangdong, with a commercial area of 310,000 square meters. The mall features unique landscapes like the 1,000-meter "Ziwei Flower Street", and hosts numerous international brands, dining options and entertainment facilities, as well as 5G smart experiences.

Distance: About 5km away from the hospital

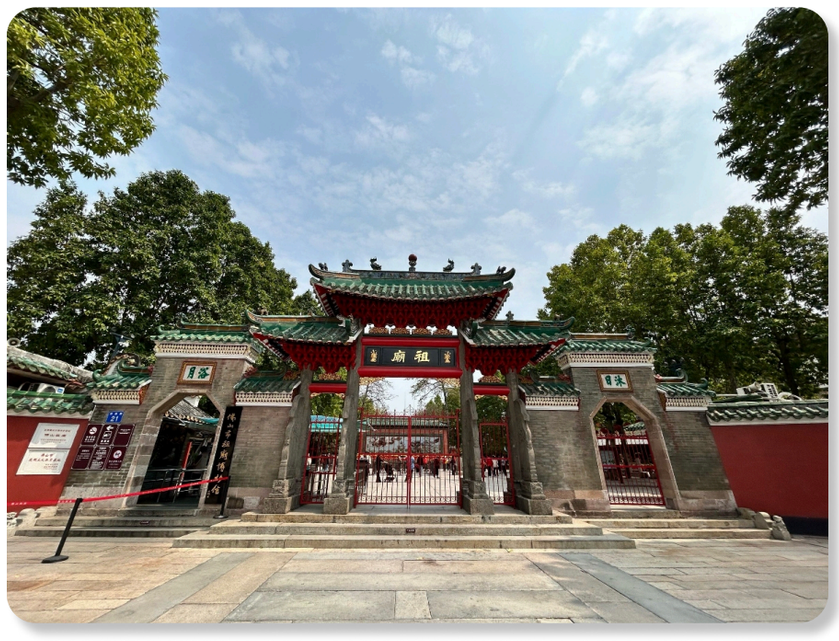


FOSUN HOSPITAL
Foshan

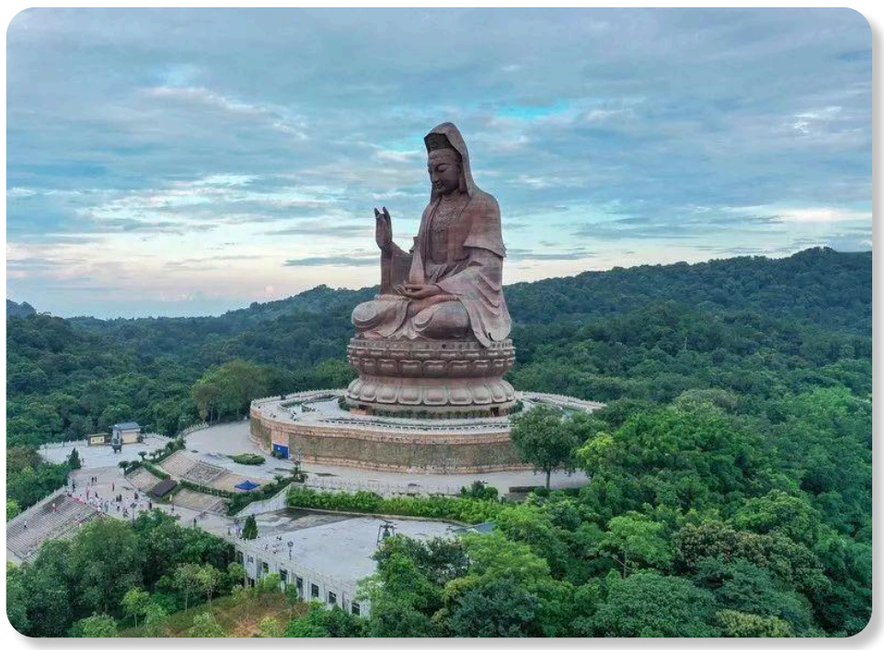
Tourism Recommendations

Foshan Ancestral Temple

A famous Daoist temple in the downtown of Foshan City, in southern China. It is said to be originally built in Northern Song Dynasty, renovated once, and with more than 600 years history till now. It was built for worshiping Beidi, the leader of all gods in Foshan, thus it was called Ancestral Temple. And now it becomes the name card of Foshan city and a must see attraction during Foshan trip.



Xiqiao Mountain



An ancient dormant volcano located in Nanhai District, Foshan city. According to the history, Xiqiao Mountain was the major factory to make stone tools during the Neolithic age for people lived in Zhujiang Delta Region. With a history of 6,000 years, Xiqiao Mountain is a cultural symbol of Foshan city with a title of “Lighthouse of Zhujiang Delta Recion Civilization”. It is also called the hometown of Nanguan Kung Fu, because it is the birthplace of Huang Feihong. Who is a famous martial arts master in China.

Ancient Nanfeng Kiln

A cultural tourist attraction subordinate to handicraft. It was built in 1506 in Ming Dynasty and its wood-fire has been lasted for 500 years, keep bumming and producing ceramics in its original way all along until today. It is the most long-live and best preserved ancient dragon kiln in China and even in the world, and is known as a “living relic and unmovable national treasure” and “ living fossil of pottery and procelain”. It is national 4A Tours Zone and creamic cultural holy land of the world.

